

Pegasus Bank's Treasury Management services help our commercial clients manage day-to-day cash flow as well as long-term financial positioning. Our Treasury Management platform provides a robust, flexible, and scalable cash management solution, delivered with the convenience and accessibility required in today's on-demand environment.



We continue to invest in our services and our platform to ensure that we are able to provide our clients with industry-leading offerings. This issue of our quarterly Treasury Management Newsletter highlights upcoming changes to our services and our platform.

# Spotlight: Fighting Fraud with Treasury Management

In 2021, 71% of organizations were targets of payments fraud, according to the Association for Financial Professionals' 2022 Payments Fraud and Control Survey. The AFP's survey showed that checks continued to be the payment method most impacted by fraud activity in 2021. In addition, ACH debits experienced an uptick in fraud, with 37% of respondents victimized in 2021, compared to 34% a year earlier.

Pegasus Bank Treasury Management offers powerful solutions to help you combat attempted fraud via check and ACH debit.

### Fighting Check Fraud with Positive Pay

In 2021, Pegasus Bank clients using Positive Pay prevented hundreds of thousands of dollars in attempted check fraud. With Positive Pay, you upload information about checks you have issued into our Treasury Management platform. When items clear your account, we attempt to match each item to an item from your issued file. We present any exception items to you to be decisioned, either Pay or Return. This facilitates timely return of fraudulent checks, reducing the chance that you incur any loss.

### New Self-Service ACH Debit Blocking & Filtering

Pegasus Bank Treasury Management clients may place an ACH Debit Block on their account(s), to prevent the account from being debited by any ACH transaction. To allow for controlled debiting of accounts, a client may also opt to establish ACH Filters. Previously, this service required Pegasus Bank staff to establish and maintain the filters, but a recent enhancement puts clients in control, allowing them to create, edit, and delete ACH Filter Rules. Rules can be based on ACH company ID, ACH company name, payment type (Standard Entry Class [SEC] Code) or transaction dollar amount or range. Incoming ACH transactions that do not meet the filter rule criteria will generate an ACH Exception that the customer decisions (Pay or Return).

To speak to the **Pegasus Bank Treasury Management team** regarding Positive Pay and/or ACH Debit Blocking & Filtering, please contact us at **(214) 353-3085** or via e-mail at **tm@pegasusbankdallas.com**.

### Quarterly Webinars: Taking Treasury Management to the Next Level!

In January we hosted our first quarterly Treasury Management webinar, designed to keep you up-to-date on our Treasury Management products and services and payments industry news.

Our next quarterly webinar will take place on **Thursday**, **July 21**, **at 10 a.m. CT.** You can register <a href="here.">here.</a> If there is a topic you would like for us to cover in an upcoming webinar, please let us know! Call us at **214-353-3085**, or e-mail us at <a href="mailto:tm@pegasusbankdallas.com">tm@pegasusbankdallas.com</a>.

### ACH Rules Change: Increased Limit for Same Day ACH Items

A change to the NACHA Rules, which govern the use of the Automated Clearing House (ACH), effective March 18, 2022, increased the Same Day ACH dollar limit to \$1 million per payment. This is expected to improve Same Day ACH use cases, and contribute to additional adoption. As a reminder, Pegasus Bank's deadline for origination of Same Day ACH items is currently 2 p.m.

## Now Available: Recent Enhancements to the Treasury Management Platform

#### **Positive Pay Return Reasons**

Users now have the ability to select a return reason when reviewing check exceptions. They can also add comments and/or upload an attachment to provide additional information with the return reason. In addition, users can submit correction requests for issued items through Treasury Management.

#### **Zero Dollar State Tax Payments**

Allows a user to submit state tax payments with a \$0 payment for reporting purposes.

#### Secure File Transfer Protocol (SFTP)

To meet the evolving operational and connectivity needs of our clients, Pegasus Bank is pleased to offer clients the ability to send files to us, or receive files from us, via Secure File Transfer Protocol (SFTP).

Sending files to the bank via SFTP allows you to automate manual processes, while ensuring that proper controls are in place. You, or a third party acting on your behalf such as a payroll provider, can send ACH and Positive Pay files directly to us for automatic processing. For additional controls around ACH files, you will send in totals to match the file, and receive an e-mail with totals. You will also receive an email confirming the file has been processed or if there is an error.

With SFTP, we can send the following file types to you directly, without requiring you to log in to Treasury Management:

- BAI and BAI2
- Electronic data interchange (EDI) information (formatted or raw)
- ACH Returns and Notifications of Change (NOCs)
- · Previous day check
- · Current Day Check

With SFTP, you can easily automate your processes by using BAI files to load Payables/Receivables (A/R) platforms, Cash Management applications, and concentration banks. You can also use ACH NOC files to update records to ensure proper payments or deposits at the receiving bank or credit union, meaning you don't have to wait on notices or update systems manually. You will also be able to use ACH return files to debit return items from the appropriate customer account or stop future purchases from the company or individual until such time as you are paid the money owed.

When it comes to reconcilement and fraud detection, you will have the ability to use previous day check files to load to Account Recon modules as well as use current day check files for Controlled Disbursement to determine funding requirements or load to Account Recon platforms when items are presented—as opposed to after they're paid. Last but not least, you can use ACH EDI files to load directly to Payables/Receivables to have your systems updated automatically.

## Coming Soon! Enhancements to the Treasury Management Platform

#### Two-Factor Authentication (2FA) at Login

Later this year, we will enhance the security of our Treasury Management platform by adding an additional prompt for Two-Factor Authentication (2FA) at the time of login. 2FA requires a user to provide their login credentials in addition to their password, as well as a second factor, which is usually a secure token or a one-time passcode (OTP) verification.

We will communicate the implementation date of this change in the near future. As of that time, all Treasury Management users will be prompted for authentication via Secure Token or Out of Band at the time of login, based on their previously-selected authentication method.

For users of the Treasury Management mobile app, this enhancement will not change the user experience. Mobile users will continue to be prompted to input their user credentials or utilize biometrics.



Important notice for QuickBooks Express Web Connect Users: When 2FA at Login is enabled and you use QuickBooks via Express Web Connect, you will receive an error message blocking your ability to log in. When QuickBooks Online attempts to establish a connection, the interface to bypass tokens during the login process is not available as it is for Web Connect or Direct Connect.

If you have questions about this upcoming security enhancement, please contact **Pegasus Banks Treasury Management Team** at **214-353-3085** or **tm@pegasusbankdallas.com**. If you are a Quick-Books Express Web Connect user, the team can also discuss alternatives with you.

#### **eStatements**

Pegasus Bank will be rolling out some much-needed updates to our E-Statements & Notices.

#### Here's what you can expect:

**New -** An updated look and feel to statements and notices. We are just making them look better!

**New -** Account Analysis statements will be available online for all Account Analysis clients.

**New -** Electronic debits will be broken down by debit card number on your statement.

**Updated -** Only Company Admins or Super Users can enroll or unenroll for E-statements and Notices. All users can still have access through their entitlements.

Stay tuned for more information!

# Our Treasury Management team has a combined experience of more than 50 years and a service mindset.



**Matt Davies Director of Treasury Management** 

mdavies@pegasusbankdallas.com

Matt Davies joined Pegasus Bank in 2020, and has more than 23 years of banking, payments and product management experience. Prior to joining Pegasus, Matt spent a total of 19 years with the Federal Reserve Banks of Kansas City and Dallas. Matt holds a bachelor's degree from William Jewell College, in Liberty, Missouri, and is a graduate of the Graduate School of Banking at the University of Wisconsin, Madison.



**Amber Neroes** Vice President

aneroes@pegasusbankdallas.com

Amber Neroes has been with Pegasus Bank since 2015, and has served in several roles including personal banker before becoming a Treasury Management officer. Amber holds a bachelor's degree from Boise State University and a master's degree from Texas A&M Commerce.



Elisa Arellano Assistant Vice President

earellano@pegasusbankdallas.com

Elisa Arellano joined Pegasus Bank in 2019, bringing with her 21 years of experience in banking and Treasury Management at another local financial institution. Elisa is bilingual, speaking both English and Spanish, and, in addition to her Treasury Management responsibilities, serves as an international banking specialist.



Kailey McCaw Assistant Vice President kmccaw@pegasusbankdallas.com

Kailey McCaw joined Pegasus Bank in 2018 as a personal banker, and joined the Treasury Management team in 2020. She received a bachelor's degree from The University of Texas at Tyler, and holds the Series 6, 7 and 63 licenses.



Allie Sparks **Treasury Management Analyst** asparks@pegasusbankdallas.com

Allie Sparks joined Pegasus Bank in 2020 as a personal banker, and joined the Treasury Management team in 2022. She received a bachelor's degree from the University of Mississippi and remains an avid Rebel fan.



Missy Pearcy Senior Vice President mpearcy@pegasusbankdallas.com

Missy Pearcy has been with Pegasus since its founding. She is a graduate of The University of Arkansas.